



## Privacy Policy

Tuxedo Branding collects personally identifying information to gain entry into our password-protected areas, subscribe to our blog, newsletter or to enter into a promotion. Tuxedo Branding will not sell, rent or share this information with any other organization. When you register for certain sales promotions, we may share the information with Tuxedo Branding channel partners that we feel can help meet your needs. If you don't want to have this information distributed to others, or if you want to tell us that you do not wish to receive additional information from us, please [contact us](#).

### IP Addresses

Tuxedo Branding collects IP addresses for system administration and internal tracking and analysis. When you visit our site, our servers log the IP addresses only. However, through the services provided by Register.com, GoDaddy.com and SignMark Hosting.com, we do receive information on the companies and industries visiting our site based on the IP addresses that are logged.

### Cookies

Some of our web pages use "cookies" so that we can better serve you with more tailored information when you return to our website. Cookies are pieces of information that are transferred to your computer's hard drive for record-keeping purposes. The information stored will make your usage of our website easier and faster because it allows you to use the website without having to re-enter information on each visit. We also use cookies when you request personalized information on our website. These cookies are used to identify visitors when they return to the website. They also maintain the visitor's identity while at our website so you need only log in once.

Tuxedo Branding does not use cookies to retrieve information from your computer that was not originally sent in the cookie, and we do not use information transferred through cookies for any promotional or marketing purposes. Some Tuxedo Branding web pages use cookies to track usage patterns in order to improve the usefulness and effectiveness of our website. This information is not shared or sold to any third parties whatsoever.

### Third Party

We use third party application companies to serve emails and surveys on our behalf across the Internet and to help manage and optimize our Internet business and communications. Through the use of cookies and Action Tags (commonly referred to as web beacons or GIF tags – e.g., Atlas cookies and Action Tags, Alterian tags and DoubleClick web beacons), which are inserted in various places within our website and communication campaigns, such third party companies may collect anonymous information about your visits to the Tuxedo Branding site and your interaction with our ads and content. For instance, they may keep track of how many of our emails you had seen before visiting our website. These third party companies may share such anonymous information about your visits to this and other websites with us. If you would like more information about the use of third party cookies and tags, or the process of opting out of such cookies or tags, please [contact us](#).

### Online Surveys

Tuxedo Branding values your opinions and comments: we may, therefore, conduct online surveys. Participation in these surveys would be optional. The information would be aggregated and used to make improvements to Tuxedo Branding and to develop useful content, features and promotions for website visitors. The identity of survey participants would be anonymous unless otherwise stated in the survey.

### Minors/Children



Minors or Children (individuals below the age of 18) are not eligible to use our services and no portion of our website is directed towards minors. We do not knowingly solicit any information about minors or market to minors.

#### **Access to Password Protected/Secure Areas**

Access to and use of password protected and/or secure areas of the website is restricted to authorized users only. Unauthorized individuals attempting to access these areas of the website may be subject to prosecution.

#### **Changes to this Privacy Statement**

Tuxedo Branding reserves the right to change, modify or amend this policy at any time. Tuxedo Branding takes privacy matters very seriously and intends to stay at the forefront of privacy statement and protection matters. Tuxedo Branding will occasionally update our privacy statement, and we will post those updates on this page. You are responsible for revisiting this page to review our privacy statement updates.

#### **How to Contact Tuxedo Branding**

Please note that whenever you submit any information to us in connection with any Tuxedo Branding related service, you consent to Tuxedo Branding processing this information in the United States as necessary to provide the services in which you are participating.

If you would like to opt-out or opt-in to any program at Tuxedo Branding, please [contact us](#).

If you have any questions, comments, criticisms or complaints about the Tuxedo Branding privacy statement and/or the way it affects you, please feel free to [contact us](#).

#### **Terms of Service**

Please carefully review our [Terms of Service](#).

#### **Revision Policy**

We offer free revisions of your design if you are not satisfied with the design due to some discrepancy in your order requirements.

#### **Refund Policy**

Refund Policy is only applicable for one time Logo Orders. This policy is not applicable on our other additional design services. If you are placing an order for a second time for the same logo design, your order will not be eligible for the refund policy.

Once you receive the designs we create for you on the basis of your requirements, you have the option to either accept or reject the designs. If you are not satisfied with the designs and reject them, you will get a full refund of your money. **Please note that the refund request can only be made before the request of final file formats. Once the final files are requested, the refund request cannot be made.**

A refund will be made for any extra amount charged by error.

To request a refund you can call us at our toll free number 888.243.9976 or contact us by clicking [here](#).

#### **Quality Assurance Policy**



In order to provide you the desired satisfaction, designs are created based on the specifications on the order form. No deviations are made from the specification. The designs are created after thorough researching which ensures the design quality and uniqueness along with consultation between the designer and the client.

### **100% Satisfaction Guarantee**

The free "multiple revision" offer is included with Logo Design, Corporate ID Kit, Bow-Tie Website Design, and Total ID Kits as per specifications ensures that you get 100% satisfaction. We will rework the ordered design and keep on revising it until you are 100% satisfied.

We offer free complete coordination with your printing company, if required.

### **Shipment Policy**

We deliver all our customized design orders via e-mail within 2 to 3 days of receiving your final payment.

We offer a RUSH DELIVERY service through which you can have your first logo samples (concepts) within 24 hours. For further assistance, [contact us](#).

Collateral media is delivered within 7-10 business days after order modification is completed; unless 3-day rush has been selected by customer.

### **Record Maintenance**

We keep a record of your finalized design once we provide you the final files.

If you require the final files again in the future we can send them to you at your request.

### **Customer Support**

You can contact us online any time to address your queries and questions and we guarantee a response. Just click [here](#).

**Tuxedo Branding will not refund the \$60 membership fee, which you pay when you opt to enroll in our postal newsletter program.**